

RMA FORM

*RMA No: _____	Date: _____	
*Contact Name: _____	*Order No.: _____	
*Address: _____	*Customer No.: _____	
*City: _____	*State: _____	*Zip Code: _____
*Tel: _____	Fax: _____	E-mail: _____

*Description of Problem(s):	Return	Exchange

RMA CHECKLIST

RMAs are valid for thirty (30) calendar days from the date of issuance.

- ✓ Include all original Packaging/Manuals/Remotes/Merchandise.
- ✓ At Home – At Sea will refuse delivery of any boxes without a valid, clearly visible RMA number.
- ✓ Purchaser must allow for in-transit time for products to be returned to the At Home. At Sea, as At Home. At Sea. must physically receive the Products within the thirty (30) calendar days.
- ✓ Complete included RMA form and include it with the return.
- ✓ Ship Returns to: At Home At Sea
 Return Department
 58263 Charlotte Ave.
 Elkhart, IN 46517

Packaging Advice

·UPS, Federal Express, or other carriers provide a variety of shipping methods. No matter which service you decide to use, **we strongly suggest that you purchase insurance** for the package to reduce the risk of damage happening during the shipping. **Never use the "just-fit" size of box to ship. Fill the package with Industrial Peanuts, Air Bubble, or Soft Foam (at least 1" thick)** to protect the item.